



**Government of Odisha
Women & Child Development Department**

Expression of Interest

Women and Child Development Department, Govt. of Odisha invites expression of interest from interested agencies for Implementation, Management and Technology Partnership for Establishment of 181-Help Line for Women in Distress in Bhubaneswar, Odisha under The Ministry of Women & Child Development, Govt. of India scheme for Universalization of Women Helpline 181 for women in distress.

Under the project, the agency in addition to any other service to be provided under the GoI scheme, will be required to –

- run a helpline through toll-free 24-hours telecom service
- provide immediate and emergency response to women affected by violence through referral (linking with appropriate authority such as police, One Stop Centre, hospital etc.)
- information about women related government schemes/programs along with range of services including medical, legal, psychological and counselling support.

The details of the scheme can be accessed at the website
www.wcd.nic.in/schemes/women-helpline-scheme-2.

The interested agencies should send their proposal by post only to The Director, Social Welfare, Women And Child Development Department, Secretariat, Bhubaneswar within of 15th days publication of this advertisement, superscribing “Proposal for the Women Help Line”, with details of services they may offer such as methodology, helpline management software & hardware management, data management, research & reporting, HR, maintenance on web, etc. The proposal should also be accompanied by a brief description about the Agency, contact details such as e-mail address, phone numbers; past/present experience in similar nature of assignment; Copy of Registration Certificate of the Organization; Copy of PAN/TAN registrations of the Organization; Copies of Audited Balance Sheets (last 03 Financial Years). The interested agencies may be required to make a presentation. In the event of large number of proposals received, the department reserves the right to select only those agencies deemed suitable. A Request for Proposal will be floated later. For further details the agencies may contact at the details given below.

Sd/-

**Commissioner-cum-Secretary to Govt.
W&CD Deptt., Govt. Of Odisha**