Directorate of Mission Shakti Department of Women & Child Development and Mission Shakti Government of Odisha

Letter No: WCD-MS-0080-2020-238 /DMS(WCDMS)

Date: 27. 51 2020

TENDER CALL NOTICE

Sealed Tenders are invited from interested reputed financially sound Catering Agency having valid registration certificate for empanelment of catering agency for supply of food for Meetings and Trainings organized by Directorate of Mission Shakti, Mission Shakti Bhawan, Pokhariput, Bhubaneswar.

The Tender completed in all respect shall be deposited in the office of the Commissioner cum Director, Directorate of Mission Shakti, Mission Shakti Bhawan, Pokhariput, Bhubaneswar - 751030 on or before 18.02.2020 by 4.00 P.M. through Register Post/Speed Post only. The application form of the tender containing General Bid information and terms & conditions can be downloaded from the website-www.wcdodisha.gov.in from 29.01.2020 to 18.02.2020. A Tender Fee of Rs.500/- and EMD of Rs. 5,000/- in shape of Demand Draft in favour of "Commissioner cum Director, Directorate of Mission Shakti "payable at Bhubaneswar is to be submitted along with the Tender Application at the time of submission of the application. The authority reserves the right to cancel/modify the Tender at any point of time, same will be placed in the website.

By Order of the Commissioner cum Director

Joint Secretary

Directorate of Mission Shakti



EMPANELMENT OF CATERING AGENCY FOR SUPPLY OF FOOD FOR DIFFERENT MEETINGS AND TRAININGS ORGANISED BY DIRECTORATE OF MISSION SHAKTI

Directorate of Mission Shakti
Department of W & CD and Mission Shakti
Mission Shakti Bhawan, Pokhariput, Bhubaneswar- 751030
Ph. No.0674 2974093

EMPANELMENT OF CATERING AGENCY FOR SUPPLY OF FOOD FOR DIFFERENT MEETINGS AND TRAININGS ORGANISED BY DIRECTORATE OF MISSION SHAKTI

TENDER SCHEDULE

Period of issue of tender Documents	Dt. 29.01.2020to Dt. 18.02.2020
Last date & time for submission of tender Documents	Dt. 18.02.2020 by 4.00 P.M.
Place of submission of completed quotation Documents Mode of submission	Directorate of Mission Shakti Mission Shakti Bhawan, Pokhariput, Bhubaneswar- 751030 Ph. No. 0674 2974093 In Sealed cover through Speed Post or Registered Post only
Place, Date & Time for opening of Technical Bid	Directorate of Mission Shakti Mission Shakti Bhawan, Pokhariput, Bhubaneswar- 751030 Ph. No. 0674 2974093 Date 19.02.2020 Time 11.00A.M.
Place, Date & Time for opening of Financial Bid	Directorate of Mission Shakti Mission Shakti Bhawan, Pokhariput, Bhubaneswar- 751030 Ph. No. 0674 2974093 Date20.02.2020 Time 11.00 A.M.
Tender Fee	Rs.500/- in shape of DD in favour of Commissioner cum Director, Directorate of Mission Shakti payable at Bhubaneswar.
EMD	Rs. 5,000/- in shape of DD in favour of Commissioner cum Director, Directorate of Mission Shakti payable at Bhubaneswar.
Performance Security Deposit	Rs.20,000/- in shape of DD in shape of DD in favour of Commissioner cum Director, Directorate of Mission Shakti payable at Bhubaneswar.

I. Introduction:

Tender is invited for empanelment of Catering Service providers to provide cooked food along with water bottle forparticipants of different trainings and programmes organized by the Directorate of Mission Shakti at different times for the period 1st March to 31st March 2020 and for the financial year 2020-21.Contract may be extended for further period of 1 year i.e 2021-22 on satisfactory performance of the caterer.Directorate of Mission Shakti organizes different training programmes/ workshops at Mission Shakti Bhawan on requirement basis. For this purpose, food arrangement is to be made which includes breakfast, Lunch, Tea & Snacks and dinner at Mission Shakti Bhawan or outside Mission Shakti Bhawan. Depending upon the type of programme and participants,food arrangement maydiffer. Thusin the Tendertwo financial bids are invited consideringfood arrangements.

The sealed quotations are invited in two bid system i.e. Technical Bid & Financial Bid. Both the Bids should be put in separate envelops and then in a single envelope superscribing "Empanelment of catering agency for supply of food for different meetings and trainings organized by Directorate of Mission Shakti". The last date of submission of the Bid is on/before 18.02.2020 by 4.00 P.M. in the office of the Directorate of Mission Shakti, Mission Shakti Bhawan, Pokhariput, Bhubaneswar-751030. The sealed quotations will be opened as per the Tender Schedule. Technical Bid will be opened first and the Financial Bid of the technically qualified Bidders will be opened next. The Tender document can be downloaded from the website: www.wcdodisha.gov.in. The Technical Bid will be opened on 19.02.2020 at 11.00 AM and the Financial Bid will be opened on 20.02.2020 at 11.00AM in the office of the Directorate of Mission Shakti, Mission Shakti Bhawan, Pokhariput, Bhubaneswar- 751030 in presence of Tender Committee and Tenderers/ representatives. The details of the Tender documents are enclosed separately.

II. Terms and Conditions of the Tender Documents:

A. General: -

- 1. The Catering Agency shall provide the manpower as well as the materials as per the requirement and as per the specifications mentioned in the bid document.
- 2. The rate contract will be valid for one year from the effective date mentioned.
- 3. The agency will also provide catering services to the Directorate of Mission Shakti as per the rate contract on requirement basis within the contract period.
- 4. Upon satisfactory performance, the contract may be extended further for one year i.e. 2021-22 as mutually agreed upon.

- 5. The personnel deployed shall be well disciplined and shall be well dressed.
- 6. They shall also do their duties assigned to them sincerely and without causing any problem to any participants.
- 7. The selected agency will issue food coupon to regulate, so that only trainees, officials and support staffs can take food.
- 8. The agency will clean the premises after every event and operate adequate counters to avoid rush.
- 9. On receipt of complaint of any relevant nature, the agency will immediately address the issue in consultation with officials deployed there.
- 10. Upon unsatisfactory performance, the Directorate can instruct to improve the service quality or terminate the contract with prior notice to the agency.
- 11. The Agency should have the food license i.e. FSSAI.
- 12. The Catering Agency shall be an experienced one, having minimum three years' experience in the relevant field by March,2019 and must have an average turnover of Rs.5 Lakh during last three years ending on March 2019.
- 13. The Catering Agency shall have an office/ branch in Bhubaneswar locality.
- 14. The Catering Agency must not be blacklisted by any organization.
- 15. The check list of documents shallbe duly filled in, photo copy of relevant documents are also to be attached to Tender Application.
- 16. The conditional bids shall not be considered and will be out rightly rejected in very first instance.
- 17. All entries in the tender form shall be legible and filled clearly. If the space for furnishing information is insufficient, a separate sheet duly signed by the authorized signatory may be attached. No overwriting or cutting is permitted in the financial bid form, & in such cases, the tender shall be summarily rejected. However, the cutting, if any, in the technical bid application must be initiated by the person authorized to sign the tender bids.
- 18. The Agency should have the up to dated GST Clearance Certificate i.e. in GSTR- 3B.

B. Information and condition relating to submission of Bids

1. Information and condition relating to Bids

The bid will be available from **29.01.2020**to 4.00 PM on **18.02.2020** in the web site www.wcdodisha.gov.in. In case of any change in the Bid document, that shall be placed in the web site, which shall be considered as communication to all.

2. Submission of the Bid

The Bid to be submitted on/before **18.02.2020 by 4.00 PM** in the office of the Directorate of Mission Shakti, Mission Shakti Bhawan, Pokhariput, Bhubaneswar- 751030, Ph. No. 0674-2974093, through **Register Post/Speed Post only.**

3. Tender Fee

At the time of submission of the tender, Tender Fee of Rs.500/- is to be deposited in shape of DD in favour of Commissioner cum Director, Directorate of Mission Shakti, payable at Bhubaneswar.

4. Earnest Money Deposit

At the time of submission of the tender, an EMD of Rs. 5,000/- to be deposited in shape of DD in favour of Commissioner cum Director, Directorate of Mission Shakti, payable at Bhubaneswar. The EMD of the unsuccessful Bidders will be returned to them within 30 days of issue of work order. Non submission of EMD qualifies for rejection of Tender document.

5. Performance Security Deposit

After receipt of the work order a Performance Security Deposit of Rs.20,000/-is to be deposited in shape of DD in favour of Commissioner cum Director, Directorate of Mission Shakti, payable at Bhubaneswar. The EMD of the successful Bidders will be adjusted towards the Performance Security Deposit and the rest amount is to be deposited in shape of DD in favour of Commissioner cum Director, Directorate of Mission Shakti, payable at Bhubaneswar.

- 6. All the pages of the tender shall be signed by the owner of the firm or his/her Authorized Signatory. In case the tenders are signed by the Authorized Signatory, a copy of the power of attorney/authorization may be enclosed along with the tender.
- 7. The Catering Agency shall ensure full compliance with tax laws of India with regard to this contract and shall be solely responsible for the same. The Catering Agency shall keep Directorate of Mission Shakti, Bhubaneswar fully indemnified against liability of tax, interest, penalty etc. of the 'Agency' and dues payable to the staff deployed in respect thereof, which may arise.

- 8. The price quoted in both the financial bids i.e. Financial Bid I (Category -I) and Financial Bid II (Category II) will be taken together for selection of L1 Bidder. The work order will be issued infavour of the L1Bidder. In case of the quality of service is not satisfactory, Commissioner cum Director, Mission Shakti may take decision for selection of other agencies declared as L-2/L-3 or any other agency selected in the financial Bid.
- 9. The selected Bidder may also provide catering services (if needed) for different training programmes organized by the Directorate of Mission Shakti/any other offices functioning under the Administrative control of the Department of W&CD and Mission Shakti.
- 10. Directorate of Mission Shakti reserves the right to accept or reject any or all bids without assigning any reasons. Directorate of Mission Shakti also reserves the right to reject any Bid which is non responsive or violating any of the conditions/specifications without any liability to any loss whatsoever it may cause to the bidder in the process.
- 11. The Commissioner cum Director, Mission Shakti reserves the right to modify/cancel all bids without assigning any reason thereof.
- 12. Failure on part of successful applicant may amount to forfeit of Earnest Money Deposit.

III. Terms and conditions for deployment of Manpower:

- 1. The Catering Agency shall ensure that the Persons to be engaged by the Catering Agency should be above 18 years of age and not exceeding 60 years and physically sound to perform the duties.
- 2. Persons to be engaged by the Catering Agency shall be fluent in Odia.
- 3. The Catering Agency shall not deploy or shall discontinue deploying the person(s), if so desired by the Directorate of Mission Shakti, Bhubaneswar at any time without assigning any reason whatsoever.
- 4. The Catering Agency is responsible for efficient rendering of service and timely delivery of materials under the contract.
- 5. The Catering Agency shall be solely responsible for compliance to the provisions of various labour and industrial laws, such as, wages, allowances, compensations, EPF, Bonus. ESI etc. relating to personnel deployed for the work atDirectorate of Mission Shakti, Bhubaneswar or for any accident caused to them, Directorate of Mission Shakti, Bhubaneswarshall not be liable to bear any expense in this regard.
- 6. In case of any loss that might be caused to Directorate of Mission Shaktidue to lapse on the part of the personnel discharging duties that will be borne by the Catering Agency.
- 7. Directorate of Mission Shaktireserves the right to deduct any amount from the bill of the Catering Agency upon justification.
- 8. The claim of the Catering Agency will be settled after the programme on submission of bill by the Catering Agency duly certified by the Staff of the Directorate of Mission Shakti/ any Department official deployed at the training venue for relevant training, Meeting etc.
- 9. Payment will be made by e-transfer.
- 10. In case of any dispute, both the parties shall settle it mutually in any court within the jurisdiction of Bhubaneswar.

CHECKLIST

1	GST Registration Certificate of the Catering Agency				YE	S/NO
2	E.P.F. Registration No					S/NO
3	E.S.I. Regi	stration No.			YE	S/NO
4	Copy of P.	AN			YE	S/NO
5	Tender Fe	ee			YE	S/NO
6	EMD				YE	S/NO
7			signed by the authorization	orized Signatory, a on to be enclosed.	YE	S/NO
8	FSSAI Cer	tificate for pro	viding Food Service	e.	YE	S/NO
9	Bank Deta	ails			YE	S/NO
10	Up-to-dat	e GST Clearand	ce Certificate (in G	STR – 3B)	YE	S/NO
Ag sta	11. Financial average turnover of Rs.5 Lakh the tendering Catering Agency for the last 3 financial years (Xerox copy of audited statement to be enclosed) YES/NO Statement to be enclosed)				·ks, if any	
	Financial year Amount (Rs. In lakh)			Remar	KS, II ally	
	16-17					
	17-18					
20	18-19					
12. Give details of the major similar contracts handled by the tendering Catering Agency during the last three years in the following format (if the space provided is insufficient a separate sheet may be attached)			S/NO			
Sl.No	No Name of the client/address/Telep hone & Fax No. No Name of the provided contract contract (Rs. in lakh)					
					From	То

Date:	Signature of the Tenderer/Authorized person
Place:	Name:
	Seal

DECLARATION

1. I,, Son/Daughter/Wife of Shri

Proprietor/Partner/Director/authorized signatory of the Catering Agency mentioned

above and competent to sign this declaration and execute this tender document.

2. I/ any member of the firm or organization is not blacklisted by any

Government/Public Undertaking for providing any service or services.

3. I have carefully read and understood all the terms and conditions of the tender and

undertake to abide by them.

4. The information/ documents furnished along with the above application are true

and authentic to the best of my knowledge and belief.I/we/am/are well aware of

the fact that furnishing of any false information/fabricated document would lead to

rejection of my tender at any stage besides liabilities towards prosecution under

appropriate law.

Date: Signature of Tenderer/Authorized person

Place: Name:

Seal

TECHNICAL BID (Photocopy of documents to be attached)

Sl.No	Particulars	Detail	s
1	Name of Catering Agency		
2	Name of Proprietor/Partner/Director		
3	Full Address of Registered Office, Telephone No., FAX No., E- mail Address		
4	Full Address of Operating/ Branch Office, Telephone No., FAX No., E- mail Address		
5	Name, Address & Telephone No. Of Authorized Officer/Person		
6	Details of Tender Fee	D.D.No of Rs. drawn on Bank	
7	Details of Earnest Money Deposit	D.D.Nodrawn on	
8	E.P.F. Registration No.		
9	E.S.I. Registration No.		
10	PAN		
11	GST No.		
12	FSSAI License No.		
13	Bank Details: - Bank Account Number Name of the Account Holder Name of Bank/Branch IFS Code		
14	Financial turnover of the tendering Catering Agency for the last 3 financial years (Self Attested copy to be enclosed)	Year	Amount(Rs.)
		2016-17	
		2017-18	
	Average Turnover of last 3 Years	2018-19	
		Average Turnover	

Date:	Signature of Tenderer/Authorized persor
Place:	Name:
	Seal

14	Cate	details of the ma ering Agency duri space provided is	ng the last tl	hree years in	the followi	ng format (if	
	SI. No	Name of the Client/addres	Type of Service	Amt. of Service	Duration	of Contract	
		s/Telephone& Fax No.	Provided	Contract (Rs. In Lakh)	From	То	
15	Additional information						

Date:	Signature of Tenderer/Authorized person
Place:	Name:
	Seal

FINANCIAL BID - I (Category -I)

Prescribed Items required to be Served

A	Break Fast	Quantity	Rate per head/per day (in Rs.)			
A	Diedk Fast	Quantity	Basic Price	GST	Total Price	
	1. Upama/Idile, Puri& Curry					
	2. Tea	1 Package				
	3. Water bottle (500 ml)					
В	Buffet Lunch					
	1. Rice					
	2. Dal					
	3. Mix Veg Curry					
	4. Paneer/Mushroom curry					
	5. Non-veg (Fish/Chicken)	1 Package				
	6. Papad					
	7. Salad					
	8. Sweet (1)					
	9. Water bottle (500 ml)					
С	Tea & Snacks					
	1. Quality Tea twice a day					
	 Samosa / Veg Chup/ Vada /Cutlet – 2 Pieces 	1 Package				
	3. Water bottle (500 ml)					
D	Dinner					
	1. Roti					
	2. Rice(Plain)					
	3. Dal (Dal Tadka)					
	4. Mix Veg Curry	1 Package				
	5. Veg Fry					
	6. Sweets (one each)					
	7. Paes (Desert)					
	8. Water bottle (500 ml)					
E	Water Bottle					
	1. Water Bottle (250 ml)	1				
	2. Water Bottle (500 ml)	1				
	3. Water Bottle (1 Litre)	1				
	Total (A+B+C+D+E)					

Note: Price quoted in the Total Price Column of the Financial Bid including GST will be considered as price quoted. Total price will be considered for selection of catering agency.

Declaration by the Catering Agency:

This is to certify that I/We before signing this tender have read and fully understood all the terms and conditions contained herein and undertake myself/ourselves to abide by them.

Note:

- (i) No other charges would be payable by Directorate of Mission Shakti, Bhubaneswar.
- (ii) There would be no increase in rates during the Contract Period except provision under the terms and conditions.

Date: Place:Name Seal

	FINANCIAL BID - II	(Category -II)			
	Prescribed Items requ	ired to be Serv	ved		
Α	Break Fast	Quantity	Rate per l	nead/per da	ay (in Rs.)
			Basic Price	GST	Total Price
	 Idilee/Puri/Vada/Dosa/Veg Paratha/Vegetable Upama/(Suji+ Seemai Mix) with Chutney and sambar 				
	Sandwich(cheese/butter) Toast with Jam /Butter	1 Package			
	3. Banana/Sweet/ Boiled Egg/ Egg Omelet (One)				
	4. Tea/Coffee(both with and without sugar)				
	5. Water bottle (500 ml)				
В	Buffet Lunch				
	1. Veg Soup				
	2. Plain Rice and Fried Rice				
	3. Hot Roti				
	4. Dal Fry				
	5. Veg Curry(seasonal Veg)/Chinese dish				
	6. (i) Special items like Panner/Mushroom				
	alternatively				
	(ii) Both Paneer & Mushroom on Monday and				
	Thursday				
	7. Veg Fry(Lady finger, bean, Bitter gourd &Potatto chips)etc.	1 Package			
	8. Salad/Raita/Khata				
	9. Papad				
	 Non veg-Fish(2 pieces minimum)/Chicken @ 120 grams per head alternatively except on Monday and Thursday 				
	11. Curd Cup(Sweet and sour)of reputed brand	1			
	12. Deserts (sweets/Custards/ Cup Ice-cream/Fruit salad)				
	13. Water bottle (500 ml)				

Date: Signature of Tenderer/Authorized person Place: Name

Seal

С	Tea & Snacks			
	1. Quality Tea/Coffee twice a Day (Sugar and Sugar			
	Free)			
	Quality Biscuits of reputed brand	1 Package		
	3. Fried salted cashew (20 gm)			
	4. Potato Chips/Mixtures/Namkeens			
	5. Water bottle (500 ml)			
D	Dinner			
	1. Hot Roti			
	2. Rice(Plain)			
	3. Dal Fry/ Tadaka/Rajama/Chhole			
	4. Veg Curry/Mushroom/Paneer alternatively	1 De alvega		
	5. Veg Fry	1 Package		
	6. Sweets (one each)			
	7. Ice-crèam of reputed brand			
	8. Curd Cup(Sweet and Sour)			
	9. Water bottle (500 ml)			
E	Water Bottle			
	1. Water Bottle (250 ml)	1		
	2. Water Bottle (500 ml)	1		
	3. Water Bottle (1 Litre)	1		
	Total (A+B+C+D+E)			

Note: Price quoted in the Total Price Column of the Financial Bid including GST will be considered as price quoted. Total price will be considered for selection of catering agency.

Declaration by the Catering Agency:

This is to certify that I/We before signing this tender have read and fully understood all the terms and conditions contained herein and undertake myself/ourselves to abide by them.

Note:

- (i) No other charges would be payable by Directorate of Mission Shakti, Bhubaneswar.
- (ii) There would be no increase in rates during the Contract Period except provision under the Terms and conditions.

Date:	Signature of Tenderer/Authorized person
-1	

Place: Name

Seal