

**Government of Odisha**  
**Department of Women & Child Development and Mission Shakti**

No.WCD-ICDS(MAMATA)-MISC-0002-2020- 5762 /WCDMS, Dt: 14-5-20

From

Aravind Agrawal, IAS  
Director, ICDS & Social Welfare

To

All Collectors

Sub: Regarding relaxation in norms of MAMATA scheme due to COVID-19 situations and change in the guidelines for grievance redressal.

Madam/Sir,

I am directed to say that in view of COVID 19 pandemic and lockdown, it is found that migrant labour class people of Odisha are returning to their home districts for various reasons. Pregnant Women are also included among them. Similarly, due to lockdown, pregnant women in Odisha also faced problem in getting registration under MAMATA scheme during the lockdown period.

Therefore, considering the above circumstances and after careful consideration the following relaxations are made in the revised MAMATA guidelines:

**A. Extension of time line for registration of beneficiaries:**

Revised guidelines for MAMATA scheme, mentions the following regarding registration of beneficiaries:

.... 2.2.2. For all new cases of pregnancy, registration at the AWC should be done within 3 months of conception. However for claiming the first instalment under MAMATA scheme, a pregnant woman may be allowed to register within - 4 months of conception.

In view of the above situation, following relaxation is allowed:

***If due to COVID-19, pregnancies are not registered with in the dateline prescribed in the guideline of MAMATA scheme, as an exception, the same may be done within 6 months of conception, and in case of extreme contingency the same may be extended by another one month.***

**B. Additional condition for migrant workers who returned to the state due to lockdown :**

Due to lockdown many migrant workers have come back to the state and as per guideline they are also eligible to get the benefits under MAMATA scheme if they register for their pregnancy with in the stipulated norms and on compliance of certain conditions.

Since they were staying in other states and there is a possibility that they might have availed/ registered themselves under national scheme or any other state scheme. Similarly, certain health services might have been obtained in respective state, which are not required to be complied again in Odisha.

Therefore, it is decided that for migrant workers returned to the state due to COVID-19, following additional conditions may be imposed:

1. Registration of pregnancy is to be done within the relaxed time mentioned above.
2. They should not have availed/ registered for maternity benefit schemes in other states. For this purpose, applicant should submit one plain paper undertaking of non-registration/ non receipt of similar benefits in any other state.
3. Antenatal services received in other states shall also be considered while examining eligibility and compliance of conditions. They should not be asked to once again go through the same, e.g. one counseling session at the AWC/ Village Health and Nutrition Day (VHND)/ Home Visit, at least one TT vaccination, at least 2 antenatal check-up, IFA tablets etc.
4. As per the revised guidelines of MAMATA scheme, first 4 conditions for 1st installment should be verified from MCP card issued by any State Govt, and 5th condition of counselling session/ VSHND/ Home Visit should be done afresh in the state.

**C. Change in the guideline with respect to the toll free call center at the district level for grievance redressal:**

Revised guideline of MAMATA scheme prescribes for district collectors to set up a grievance redressal system at the district level and one toll free number. It is reproduced as below:

***...9. xviii. It is the duty of the district Collector to set up a grievance redressal system at the district level including a toll free number.***

Now, 181-women helpline is also assigned with receiving complains on MAMATA scheme at the state level. Therefore, there is no need of any district level toll free number for receiving complains on MAMATA scheme. Wide publicity of 181 for MAMATA related grievances should be made. All field functionaries and beneficiaries should be informed regarding this arrangement.

In due compliance to the guidelines, it is also requested to set up a separate grievance register at the office of DSWO for MAMATA specific complains and regularly take steps for disposal of the same. You are requested to verify the status of MAMATA grievances on weekly grievance day and DSWOs shall submit the status of disposal of MAMATA grievances to the state office and district collector on monthly basis alongwith MPR.

This may be brought to the notice of all concerned for immediately necessary action.

Yours faithfully,

Director, ICDS & Social Welfare

Memo No. 5763

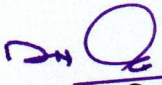
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Joint Secretary to Government

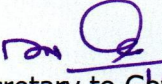
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Joint Secretary to Government

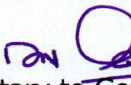
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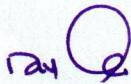
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Joint Secretary to Government